invigorate
A ZephyrTel Solution

Charging is changing

Converged billing with real-time rating and charging, enables Telcos to create innovative, customer-centric propositions, providing differentiation in a crowded market.

Invigorate is a real-time convergent subscriber billing system for Telecommunication Carriers, Mobile Network Operators (MNOs) and Mobile Virtual Network Operators (MVNOs).

Invigorate provides solutions which simplify and automate the complex tasks surrounding rating and charging in a collaborative, multi-partner and multi-price service provider environment. Invigorate enables telecom service providers to quickly package, promote and discount services based upon a customer's unique preferences, while simultaneously encouraging the use of additional revenue-generating applications.

Solutions

Real-Time Rating and Discounting

Voice or data rating

Simultaneous voice and data usage

Prepaid, postpaid, or hybrid environment

Wireless or wireline

Explicit operator-defined rating instructions

Robust features such as: offers, promotions, bundles, 'joined account'

Rate Management

Easily create sophisticated charging and discounting models through a graphical user interface. Rate packages can be uploaded and verified prior to deployment.

Subscriber Management

Customer Care web portal allows CSR's to:

View all subscriber account history

Modify subscriber account details

Adjust balances

View usage and recharge history

Self-care portal enables subscribers to manage and update their accounts.

Bill Shock Prevention

Event routing allows operators to send personalised notifications to subscribers in real-time for:

Usage notifications

Diversions

Call capping

Real-time account replenishment to negate bill shock

Features

Real-Time Rating Engine

Complete real-time, end-to-end charging solution

Real-time rating, account management and call control capabilities

Deployable as a single service provider solution with flexibility to support any number of MVNOs

Data Reporting and Archival System (DRAS)

Securely stores all CDRs, SDRs, EDRs, transaction logs, subscriber profiles, security profiles, billing profiles, and service profiles

Service Management Point (SMP) Central Point of Control Console

Web based graphical user interface

Flexible access to system operations, administration, maintenance, provisioning, customer care and rate management

Benefits

Reduce Churn / Increase Customer Lifetime Value

'Mix and Match' tariffs for voice and data to meet market needs

Apply tariffs and promotions in prepaid, postpaid or simultaneous service

Address individual market segments for the subscriber base

Simplify User Experience / Inspire Customer Loyalty

Provide flexible loyalty programs

Enable end-users to control spending in real-time

Allow users to define, manage and enforce restrictions on voice and data usage

Accelerates Deployment and Time to Revenue

Simple integration with existing business systems

Adjunct rating without impacting existing core solution

Endless scalability as operator grows

Why choose Invigorate?

Proven Solution Deployed Worldwide

Currently supports over 15 million mobile subscribers in Tier 1, Tier 2 and Tier 3 deployments

Flexibility

Vast rating features to rapidly launch new subscriber services

Scalability

Limitless scalability as an operator grows or adds an MVNO

Creative New Revenue Streams

Enables new business models and innovative pricing bundles

Reduced CAPEX & OPEX

Single charging and rating solution for prepaid, postpaid and hybrid accounts

With **Invigorate** solutions you can…

Create innovative propositions
Differentiate services
Increase revenues
Inspire loyalty

ZephyrTel

Contact us to find out how our solutions can help your business grow.

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